



To achieve its mission, Aertecnica has defined the following Quality Policy in accordance with the UNI EN ISO 9001:2015 standard.

Main points of the quality policy pursued by Aertecnica:

- 1. promote a policy oriented towards maximum customer satisfaction;
- 2. promote the actions necessary to prevent the occurrence of non-conformities relating to its processes;
- 1. respect the delivery terms that the company promises customers with each of their welcome orders;
- 1. pursue continuous improvement on non-conformities of the components purchased, on those found during the production process and on customer complaints.
- 1. maintain a correct risk analysis applied to its external and internal context in order to prevent, and therefore avoid, deviations that may negatively affect the quality of the product provided, the service provided and therefore customer satisfaction;

2. promote the updating and training of company personnel in order to maintain adequate levels of competence.

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